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an EasyVista Company

Goverlan® Unveils Reach with Microsoft LAPS Support

Goverlan Reach provides yet another agile way to support remote computers, deploy software and manage patches with its new Microsoft LAPS integration.

MIAMI, FL, November 29, 2017 – Goverlan Inc., a leading provider of remote support and access software, today unveiled a new enhanced version of Goverlan Reach V9 which fully supports Microsoft LAPS. This update provides a fast and more agile way for organizations to manage domain-joined computers that are under a LAPS password policy, while improving security.

The Microsoft "Local Administrator Password Solution" (LAPS for short) solves the critical issue of having an attack vector from computers using a common local account password. When a local administrator account is compromised, hackers can use it to gain administrative access to all computers on the same domain using the classic Active Directory exploit Pass-the-Hash (PtH).

Microsoft LAPS eliminates this vulnerability by setting a different, random password for the common local administrator account on every computer in the domain. These passwords are centrally stored in Active Directory and restricted to authorized users. Companies are increasingly adopting Microsoft LAPS due to the large amount of data breaches that are occurring as a result of compromised credentials.

Until now, gaining elevated access to a remote computer was an ad hoc, fragmented and repetitive process that made executing daily support tasks and global IT process automation difficult. First, Helpdesk engineers had to query the temporary password using the MS LAPS UI tool. Then they had to configure it into their remote support software to allow administrative access. Similarly, system administrators couldn't automate the deployment of software and security patches, or easily perform other essential global IT management tasks.

Today, Goverlan Reach v9.01.20 introduces full support of MS LAPS environments. Goverlan Reach silently queries LAPS passwords in Active Directory on behalf of the operator. Operators can then authenticate against remote systems, allowing for remote access and global management tasks to be executed conveniently and securely without ever leaving the Goverlan Reach console.

"We are proud to be one of the very first remote support and access software provider to support Microsoft LAPS. I am pleased to know that using Goverlan Reach, helpdesk engineers and system administrators no longer have to trade off security for convenience." said Pascal Bergeot CEO of Goverlan Inc.

About Goverlan:

Goverlan is a leader in Remote Support and IT Management Software. Goverlan enables IT teams to support desktops and servers in real time, without user interruption via background systems management, IT process automation, and secure remote desktop access. Goverlan Reach is a self-hosted software-based solution that can be implemented in minutes with minimal requirements. To learn more about our company or Goverlan Reach visit http://www.goverlan.com/

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