



GOVERLAN | REACH

DISCOVER THE BEST ALTERNATIVE TO BOMGAR

Goverlan REACH vs BOMGAR

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GOVERLAN.COM



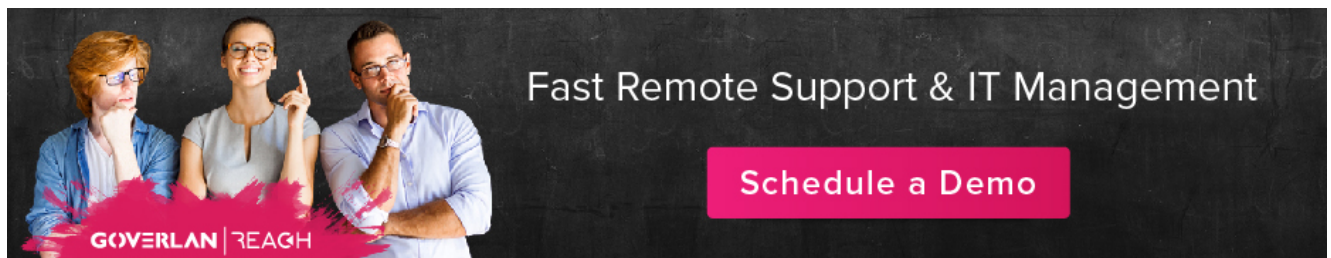
Looking for a BOMGAR Alternative?

Read our side-by-side comparison to understand the key differences between the two remote management solutions and why Goverlan is the best alternative.

Goverlan outranks Bomgar, Microsoft SCCM, Kaseya VSA and many others in end-user satisfaction, depth of features and usability

Switch to our solution to benefit from:

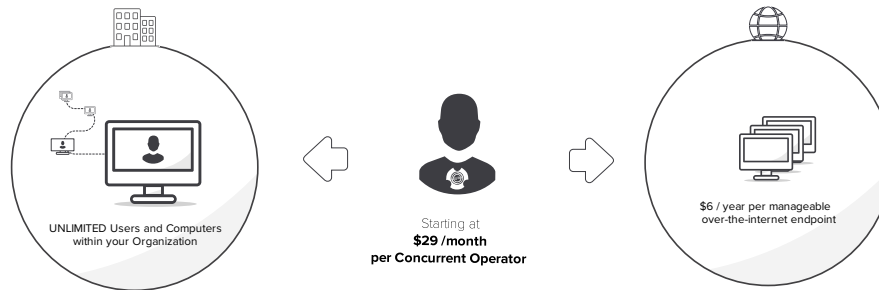
- **Simple low price** that includes maintenance and upgrades with no hassle fees
- **No steep learning curves**
- **No session timeouts** for unattended access
- **Friendly and intuitive** user interface
- **Fast implementation** with no pre-configuration or hardware necessary
- **Real-time & speedy management** engine
- **No pushed advertising** or self-promoting pop-ups
- **Great Customer Support**
- **Wide array of features** not available in Bomgar like:
 - Software deployment
 - RDS shadowing
 - Screen monitoring
 - Printer management and more



GOVERLAN'S KEY DIFFERENTIATORS

Sensible Pricing

Goverlan Reach is licensed on a per-tech basis starting at \$29 per month, with unlimited management of end-users and machines within your organization. If you need to manage devices outside of your organization over-the-internet, a node license only costs \$6 per year (price decreases with volume).



Service Delivery Format

Bomgar services are delivered as a SaaS offering or an on-premises hardware appliance. Goverlan Reach is an on-premises Software-based application. It doesn't require any dedicated hardware or pre-configuration on your infrastructure. Simply install the Goverlan Reach Console on the operator's machines and you are ready to manage your organization!

Intuitive with No Learning Curve

Uncluttered user interface, intuitive work flow, active directory integration with search capabilities, effortless access to users and systems' information are a few of the benefits you get with Goverlan Reach. Eliminate learning curves and be productive faster.

When Speed is of Essence

Goverlan Reach's real-time technology permits almost instantaneous connection to systems whether they are inside or outside of your organization. Avoid lags and delays when immediate action is required.

White Labeling and Branding

Goverlan Reach can be fully branded and personalized to deliver an end-to-end seamless experience to users and their IT department or Managed Service Provider.

GOVERLAN VS BOMGAR: WHO HAS THE MOST VERSATILE SOLUTION?

SIDE BY SIDE COMPARISON ON KEY FEATURES

	GOVERLAN REACH	B
INTEGRATION		
Centralized Configuration & Auditing Control the behavior and configuration of operators and clients via centrally configured policies	✓	✓
Automatic Agents Deployment / Maintenance The solution can remotely deploy and manage its agents on client machines without end-user interaction.	✓	×
Client Side White Labeling Ability to customize client side user experience with personalized text and branding.	✓	limited
REMOTE DESKTOP ACCESS		
Active Directory Integration Ability to access endpoints or users by browsing or searching Active Directory	✓	×
Peer-to-Peer Sessions Establish a direct connection between operator and endpoints without the need of a third-party broker.	✓	✓
On-Demand / Unattended Sessions over the internet	✓	✓
Discover where users are logged-on and jump into remote control Detection of user's logged-in computer based on a user name or ID	✓	×
Remote Access Protocols Supported	Proprietary MS RDP VNC Intel vPro™ KVM Telnet / SSH	Proprietary MS RDP Intel vPro™ KVM Telnet / SSH
Supports Citrix & MS RDS Session Shadowing Ability to access user virtual session within a Citrix XenDesktop / XenApp or Microsoft TS environment	✓	×
Multi-Session Screen Activity & Performance Counter Monitoring Monitor the screen activity and performance counters of groups of machines within a single view	✓	×
SmartCard Redirection	✓	✓
Session Capture to Video/Snapshot	✓	✓
USERS & ENDPOINTS MANAGEMENT		
Active Directory Account Management Account creation, modification, group membership configuration, password management	✓	×
Query System Information Including BIOS, OS, Hardware, Vendor & Make information	✓	✓
Intel® vPro Support Supports Intel® vPro technology for out-of-band management	✓	✓
Network Configuration Management Ability to query and modify network configuration (IP / DNS / DHCP)	✓	×

Identity & Domain Relationship Management Ability to rename, join or unjoin endpoints to an Active Directory domain	✓	×
User Session Management Lock session, logoff/reset user session, configure auto-login	✓	×
Discover where users are logged-on and jump into remote management Ability to detect and report the computers in which a user is currently logged-in to allow their management	✓	×
Report User Login Events Report the trail of users who logged-in to a system or the trail of machines a user has logged into	✓	×
User Drive / Printer Mappings Management Report and configure drive mappings and printers available to users	✓	×
Power Management Shutdown, standby, reboot, restart systems	✓	✓ Limited (reboot only)
Running Processes / Startup Programs / Performance Monitoring Report upon running processes, startup programs and performance counters, start, terminate or configure processes	✓	✓ Limited (report and terminate processes only)
File System Management Ability to report upon and change the content of remote endpoint file system (file and directory move, delete, rename etc.)	✓	✓
Software & Patch Deployment & Inventory Report installed applications & updates, deploy software and patches, remove or repair programs.	✓	✓ Limited (report and uninstall only)
Services & Devices Management Report and manage system services and device drivers	✓	✓
Local Account Database Management Report and manage local accounts and groups	✓	×
Shared File Resources Management Report, create, modify shared file system objects	✓	×
PowerShell / VB Script Generator Generate PowerShell scripts for user defined actions (using WMI)	✓	×
Remote Script Execution Ability to distribute and remotely execute locally stored PowerShell or VB scripts	✓	✓
Remote Shell / Command Prompt Access Ability to access shell access of a remote system	✓	✓

GLOBAL CHANGE MANAGEMENT via IT AUTOMATION

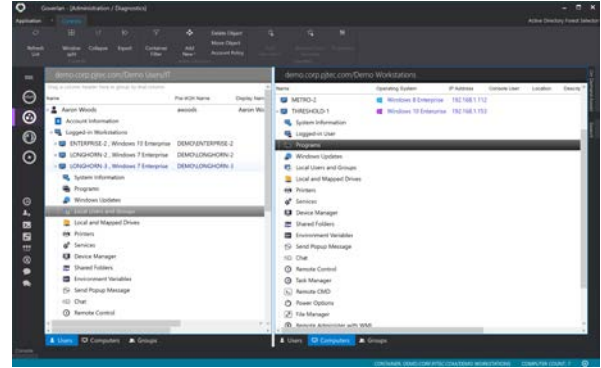
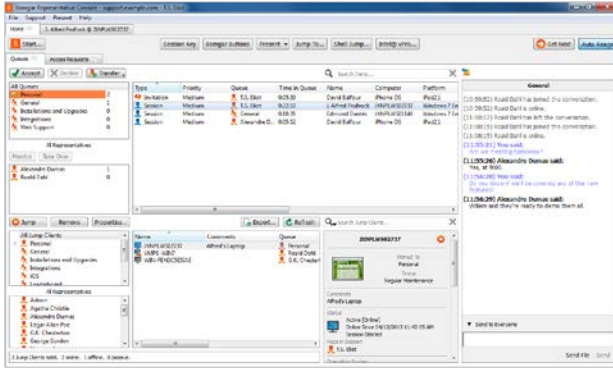
Generate granular and comprehensive IT reports Report on Active Directory objects or remote systems (for instance, user login history or system's software inventory)	✓	×
Automate Repetitive or Complex Global IT Processes Create computer management tasks and Active Directory workflow automations, then run them globally or on a scope of targets.	✓	×
Scan, Detect and React Scan and detect non-compliant configurations of a group of Active Directory objects or computers, and provide remediation. All in one IT automation.	✓	×

USABILITY: AN IMAGE IS WORTH A THOUSAND WORDS

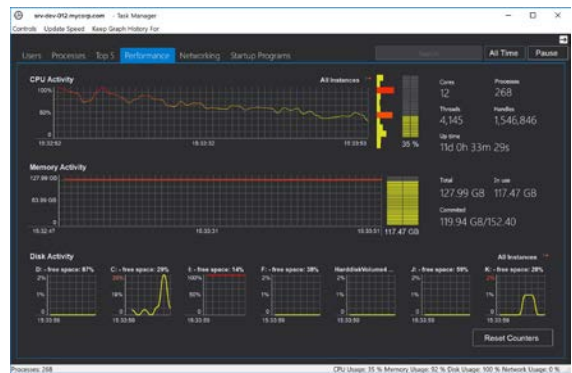
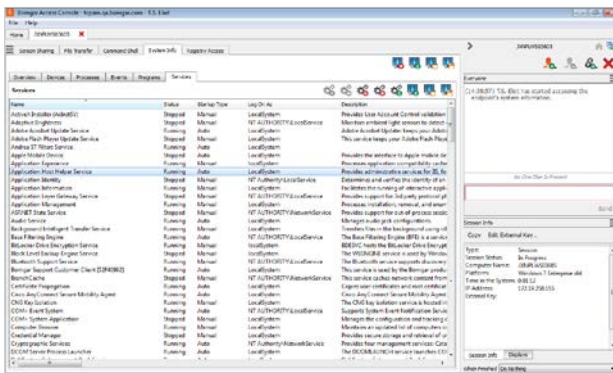
BOMGAR

GOVERLAN REACH

Representative Console



Processes & Performance Management



Remote Desktop Access

